

Accessiblilty Roadmap and Strategy



Our accessibility team worked with a major Canadian Bank to develop a roadmap and strategy plan for implementing accessibility into the bank's I/T organization. The team ran a workshop with selected bank stakeholders to determine requirements for accessibility in the organization; conducted follow-up interviews; identified the gap between current processes and the strategic approach; documented the changes to processes; recommended an education plan; and suggested new tools to integrate into the bank's application development cycle.