



Client Case Study: Oil and Gas



Trigger

The requirement was for managers and key SAP super users to fully understand the integration of SAP, to ensure the greatest optimization of their current SAP system, and to refine standard processes and controls.

Company Background

This oil and gas company has been live on SAP for more than seven years with a recent upgrade.

Business Problem/Challenge

The main challenges faced by this company were:

- Requirement for a truly integration-focused course, delivered by an experienced subject matter expert
- Large number of users to train
- Tight turn around time
- Limited training budget

Solution

IBM delivered two different training courses to this client:

- A five-day **Integration FastStart** course covering the modules of FI, CO, PS, MM, PM, and integration testing to the key SAP super users in two different rounds; and
- A three-day **Fundamentals** course covering the modules of FI, CO, PS, MM, PM, and integration testing to the department managers in four different rounds

The objective of both courses was to highlight integration, resolve any integration misconceptions, and provide an opportunity for managers to evaluate and discuss their current processes and controls with the guidance of a subject matter expert.

Our Value

Reasons for our training success included:

- Delivery by experienced implementation consultants
- Business case approach to learning integration
- Hands-on opportunity for participants in a live SAP training system
- Team-oriented training that fostering communication
- Proven, high-quality course content and take-aways

For more information contact:

Nicole Summers (IBM Learning Content - Practice Leader)

nicole.l.summers@ca.ibm.com; office number (403) 539-3989