

Hilton Hotels

Winner at both the KioskCom.com Awards Show and the Self-Service & Kiosk Show.

The annual KioskCom.com Awards were held on April 21st, 2005. The Hilton Hotels Self Service Check-in Kiosk was the 1st runner up in 2 categories.

- Best New Kiosk Deployment — Large Deployment (100+ Kiosks)
- Best Kiosk Deployment for Travel, Hospitality or Entertainment



The winners of the 6th Annual Kiosk Awards were announced in a presentation on Tuesday, October 18th, 2005 at the Self-Service & Kiosk Show, held in San Francisco. NetWorld Alliance vice president and associate publisher, Joseph Grove, announced the nominees and winners in eight categories, plus the “Readers Choice” winner. Grove also functions as editor of Kiosk magazine, which co-sponsored the competition along with Kiosk Marketplace and SelfServiceWorld.

The Hilton Self Service Check-in Kiosk by Hilton Hotels Corporation won 1st place for the Best Travel or Hospitality Kiosk.

Twenty-seven companies submitted 42 entries in eight categories to the competition. Judging comprised two components: evaluation of the devices based on written answers to questions about them, as well as on-site, hands-on use. On-site judging took place Monday, Oct. 17, on the show floor as well as in a room at an adjacent hotel.

Judges were:

Lief Larson, founder and former publisher of Kiosk magazine
Francie Mendelsohn, president, Summit Research Associates
Tamara Mendelsohn (no relation to Francie Mendelsohn), Forrester Research
Peter C. Honebein, Ph.D., co-author, “Creating Do-It-Yourself Customers”
Gary Pageau, group executive, Photo Marketing Association

Contacts

Rob Chan

Practice Leader – Self-service solutions
IBM Global Business Services
robchan@ca.ibm.com
905-316-4943