

Avis to operate self-service kiosks at Sydney Airport

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Avis car rentals have unveiled a new offering at Sydney Airport which sees clients able to collect details for their rental car through a self-service kiosk option.

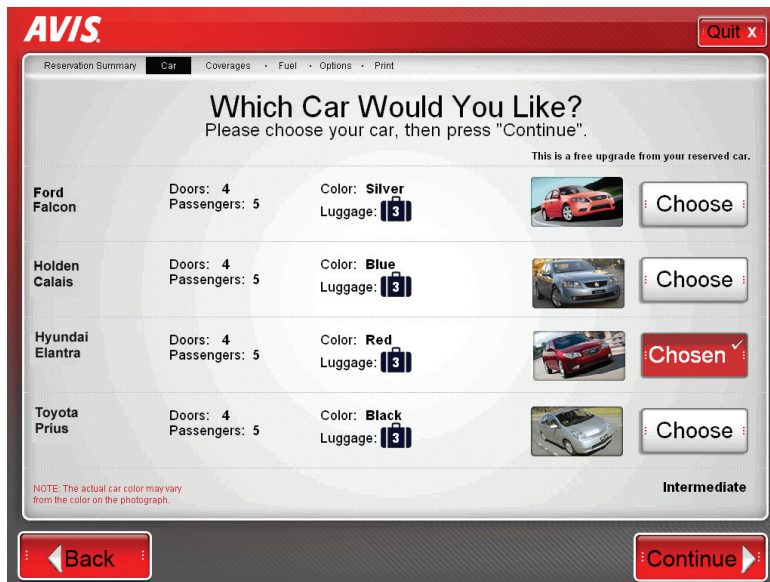
Launched last week at Sydney Domestic Airport, the new service is available to all customers with an Avis Wizard number, regardless of whether or not they have an existing reservation.

"[Avis clients] can bypass the terminal counter and go straight to the kiosks located in the ground floor Avis section of the domestic terminal car park," says Avis.

"They then drive to the exit boom gate where they simply show their drivers licence and rental agreement and then depart."

Clients will also be able to change select booking details on the kiosks for any last minute corrections, such as return location and vehicle.

The self-service kiosks include an encrypting card reader. Much like a pinpad, the card reader encrypts the client's card data upon card insertion.

A screenshot of the Avis self-service kiosk interface. The screen is red and white. At the top left is the "AVIS" logo. Below it is a navigation bar with "Reservation Summary", "Car", "Coverages", "Fuel", "Options", and "Print". The main heading is "Which Car Would You Like?" with the instruction "Please choose your car, then press 'Continue'." Below this is a note: "This is a free upgrade from your reserved car." There are four car options listed in a table:

Car Model	Doors	Passengers	Color	Luggage	Action
Ford Falcon	4	5	Silver	3	Choose
Holden Calais	4	5	Blue	3	Choose
Hyundai Elantra	4	5	Red	3	Chosen
Toyota Prius	4	5	Black	3	Choose

At the bottom right of the table area is the word "Intermediate". At the bottom of the screen are two large buttons: "Back" and "Continue". A "Quit x" button is in the top right corner. A small note at the bottom left reads: "NOTE: The actual car color may vary from the color on the photograph."