



IBM A-Series Travel Kiosks

Full function kiosk in an energy efficient package

Key features include:

- low cost entry point
- a standard packaged kiosk including card reader, barcode scanner, boarding pass printer and optional passport reader
- small footprint, lightweight
- energy efficient
- backed by IBM's proven Common Use Self Service (CUSS) compatible middleware and IBM's Kiosk Manager monitoring software.

Flexibility maintained:

- available in 2 styles – countertop or with a freestanding pedestal base
- numerous options available to extend functionality.



The IBM Advantage

Self-service kiosk solutions for airlines and airports streamline operations and provide more choice to customers. IBM has been a leader in providing self-service air travel kiosks since the early 1990s. Our kiosks are installed worldwide and help to check-in millions of passengers every week.

The A-Series

IBM has created a low cost, energy efficient, kiosk for self-service check-in. This kiosk, which has been deployed in North America, Europe and Asia, contains robust, dependable components in a sleek and secure shell. The A-Series is designed to maximize airport terminal space efficiency. Inspiring passengers to quickly and easily check-in at the airport, this modern kiosk solution is the ideal kiosk to meet your strategic goals.

Leading the self-service industry

IBM has been, and continues to be involved in creating the IATA CUSS standard, so your investment with IBM and self-service will have long term protection.

With IBM's proven technology that meets stringent performance and reliability standards, IBM is your one-stop provider:

- developing self-service applications
- integrating with existing systems
- deploying customized solutions
- monitoring your software and hardware remotely
- gathering statistics about your self-service solution.

We have delivered solutions to over 70 airline and airport customers in the travel industry.

Come and join us!

IBM strengthens its CUSS kiosk portfolio with this energy efficient, low cost model.





Features and Options

Standard components

- PC Board - XP Pro, 1.86 GHz Celeron M, 80GB hard disk drive, 1 GB RAM
- Touchscreen - 17" surface acoustic wave touchscreen
- Magnetic stripe 3-track dip card reader
- Thermal 8"-wide printer with 6" diameter roll
- Barcode scanner - imaging scanner supports all IATA boarding pass standards
- Grey powder coat aluminum enclosure with lighter grey plastic front bezel

Software platform included

- Windows operating system
- IBM CUSS platform - fully compliant with the current CUSS standard
- IBM integrated local diagnostics and configuration utility

Optional components

- Swipe style OCR passport reader supports ICAO standard documents
- Pedestal for free-standing installations
- Single or dual baseplate
- Single or dual bagtag printer with the largest bagtag capacity in the industry
- Full page passport reader with optional barcode scanning and optional e-passport interface capability
- Overhead LCD digital signage
- Chip and PIN / EMV payment device

Optional Software

- IBM Kiosk Manager
- IBM Common Launch Application
- IBM NetCDS secure browser

For More Information

For further information on IBM Self-service Solutions, please visit

www.customerfacingsolutions.com

or send an email to eaccess@ca.ibm.com



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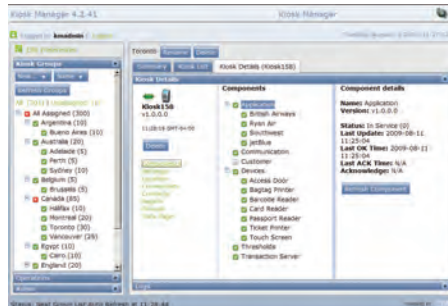
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IBM Kiosk Manager – Remote Monitoring Tool

- Provides complete visual status of all your kiosks
- Real-time monitoring and alert handling of kiosks with pager and e-mail notifications
- Configurable functionality based on user profile - provides for a secure support model.
- Facilitates distribution of software packages
- Provides transaction specific usage reports and statistics



Designed to meet your self-service kiosk needs today and tomorrow — for check-in, ancillary services and ticketing.

